Healthy London Partnership:
Transforming services for Children and Young People across London

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Housekeeping

- Fire alarm
- Please turn off your mobile phones
- Restroom and wheelchair access sign
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speaker</th>
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<tbody>
<tr>
<td>0830</td>
<td>Registration &amp; Coffee</td>
<td>Russell Viner / Martin Wilkinson / Will Huxter</td>
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<tr>
<td>0900</td>
<td>Welcome and Introductions - Healthy London Partnership</td>
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<td>0915</td>
<td>CYP film “What do young people want from healthcare services?”</td>
<td>Tracy Parr</td>
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<td>0925</td>
<td>Implementing ‘Future In Mind’ - CAMHS, Crisis Care, Transformation Plans, Assurance Process and next steps</td>
<td>Steve Ryan, Isobel Heyman, Clare Brutton, Daniel Devitt</td>
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<td></td>
<td><strong>HLP output</strong>: providing support to CCGs for CAMHS transformation</td>
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<td>0945</td>
<td>Acute in-Patient Standards</td>
<td>Tina Sajjanhar, Colette Datt, Donal Markey</td>
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<td>Asthma Standards and Pharmacy Campaign</td>
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<td><strong>HLP output</strong>: supporting CCGs to implement standards</td>
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<td>1010</td>
<td>Surgical Networks</td>
<td>Karen Daly, Chris Watts</td>
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<td>MiDos Demonstration</td>
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<td><strong>HLP output</strong>: developing a network model, using a directory of services</td>
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<td>1030</td>
<td>Paediatric Assessment Units</td>
<td>Andy Raffles</td>
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<td><strong>HLP output</strong>: a directory of clinical models and costings</td>
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<td>1100</td>
<td>Coffee</td>
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<td>1120</td>
<td>Out of Hospital Care Models</td>
<td>Eugenia Lee, Michelle Johnson, Frances Blackburn</td>
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<td><strong>HLP output</strong>: directory of OOH models, including clinical model and costings</td>
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<td>1140</td>
<td>Implementing ‘Facing the Future’ - Critical Care levels 1 &amp; 2 (HDU)</td>
<td>Duncan Macrae</td>
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<td><strong>HLP output</strong>: level 1&amp;2 critical care standards and commissioning model</td>
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<td>1200</td>
<td>CYP Commissioning Development Programme</td>
<td>Tracy Parr</td>
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<td><strong>HLP output</strong>: procurement and delivery of programme to CYP commissioners</td>
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<td>1210</td>
<td>Engaging with children, young people and their families</td>
<td>Emma Rigby</td>
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<td><strong>HLP output</strong>: access to CYP engagement expertise</td>
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<td>1225</td>
<td>Panel discussion – members of CYP steering group</td>
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<td>1310</td>
<td>Meeting Close</td>
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Healthy London Partnership – The delivery arm of the London Health Commission
Goal – London to be world’s healthiest global city

10 programme aims from London Health Commission

- Give all London’s children a healthy, happy start to life
- Get London fitter with better food, more exercise and healthier living
- Make work a healthy place to be in London
- Help Londoners to kick unhealthy habits
- Care for the most mentally ill in London so they live longer, healthier lives
- Enable Londoners to do more to look after themselves
- Ensure that every Londoner is able to see a GP when they need to and at a time that suits them
- Create the best health and care services of any world city, throughout London and on every day
- Fully engage and involve Londoners in the future health of their city
- Put London at the centre of the global revolution in digital health
## Current State

**Case for change (document)**
- Poor outcomes
- High mortality
- Morbidity (unplanned admissions for LTGs)
- Serious incident analysis
- Analysis of CDOP data
- Comparison with other England urban areas
- Comparison with European outcomes

### Unsereaction variation

Fragmented provider landscape

Views of CYP and their families on what does not currently work for them

### Current gaps in knowledge

- Accurate mapping of provider landscape
- Ability of services to deliver standards
- Audit data

## Drivers

**Policy Advice**
- NICE guidance
- Royal Colleges
- DH/NHS England national reports
- Voluntary sector

**London Health Commission**
- Better health for all
- Better health for London’s children
- Better care
- Maximising science and innovation
- Making it happen

**Five Year Forward View**
- Health and well-being gap
- Prevention
- Care and quality gap
- New models of care
- Funding/Value and efficiency gap

**Seven Day Services**

**Views of CYP and their families** on what services should look like

## Responsibilities for delivery

**HLP:**
- Describes key elements of future system
- Produces standards for use pan-London as determined by programme board
- Develops future funding and commissioning models
- Supports assessment of system ability to deliver standards and provides support for delivery
- Brings disparate elements of system together to collaborate
- Ensures connections with other programmes
- Collates views of CYP and their families on what services should look like

**SPGS:**
- Develop 5 year CYP strategy CYP at SPG level
- Design mechanism for delivery to translate into local plans
- Support collaboration and commissioning for population at SPG level through population based networks
- Local views of CYP and their families on what services should look like
- Collaborate to feed into HLP board

**CCGs:**
- Develop effective local partnerships with local authorities and public health to support delivery
- Commission to agreed standards
- Use best practice models worked through by HLP to adapt for local implementation
- Support commissioners to participate in development programme
- Local views of CYP and their families on what services should look like

## Future Transformed State

### Better outcomes for CYP
- Reduced mortality
- Reduced morbidity
- Improvement in specific indicators
- Improved feedback from CYP
- PROMS?

### Integrated provider Landscape
- Services well described and readily available eg DoS
- Providers working together as a system
- Effective visible linkages across system e.g. primary to secondary care

### Standards of care improved
- Standards delivered consistently within providers improved outcomes, fewer SIs

### More care delivered closer to home
- Reduced in-patient episodes

### More effective commissioning
- Co-commissioning models in place across the system to deliver effective pathways of care
- Functional network of commissioners who have completed development programme

### CYP and families at heart of service design
- CYP and families’ views are incorporated in commissioning and delivery of services across the system
Healthy London Partnership Children and Young People Programme Governance

London Health Board
- Prevention Board
- Primary Care Board
- U and EC Board
- Mental Health Board
- Homelessness Board
- Specialised Services Board

London Transformation Group (London’s CCGs and NHS England)
- HLP C&YP Transformation Board
  - CYP Clinical Leadership Group
  - CYP Commissioning Advisory Group
  - Young People’s Steering Group

Accountable
- CCG SRO (Martin Wilkinson)
- NHSE SRO (Will Huxter)
- CYP Clinical Director (Russell Viner)
- CCG Clinical Lead (Nicola Burbidge)
- SPG rep/s (Adam Doyle)
- DPH (Dagmar Zeuner)
- PHE (Marilena Korkodolis)
- DCSS (Linzi Roberts-Egan)
- CYP/family rep (Emma Rigby)
- Programme Manager (Tracy Parr)
- GP lead (Eugenia Lee)

Programme alignment

Critical Care Clinical Leadership Group
Primary Care Clinical Leadership Group
Surgery Clinical Leadership Group
Asthma Clinical Leadership Group
Out of Hospital Care Clinical Leadership Group
CAMHS Clinical Leadership Group

CYP & Families Engagement throughout

V0.6
**Priority A**
Develop Population Based Networks
- Develop guidance for model of population based CYP networks including funding
- Understand data requirements to describe needs analysis in population based networks
- Develop data set and data dictionary to enable effective needs analysis CYP
- Work with SPGs to support development and implementation of population based network in each SPG dependent on local requirements
- Develop effective linkages between population based networks and HLP CYP programme
- Undertake evaluation of population based networks and disseminate learning (move to 2016 – 2017)

**Priority B**
Reduce variation in care
- Undertake baseline mapping of provider landscape
- In depth analysis of CYP mortality based on data from CDOPs
- Develop standards of care
  - Acute care (completed)
  - Asthma (completed)
  - Surgical networks (completed)
  - HDU
  - Out of hospital models of care
  - Transition to adult services
  - CAMHs (initial output completed)
  - Diabetes
- Undertake baseline mapping of trusts against standards based on operational policies
- Devise and implement peer review process for acute trusts
- Acute care – model annual report structure, model operational policies
- Asthma – delivery plan at pan-London system, SPG level and CCG level
- Community pharmacy engagement plan
- Surgical networks – support pilot in SW London linked into 11 DoS
- HDU – develop funding and co-commissioning models
- CAMHS – support CCGs in compiling transformation plans
  - Support CCGs in CAMHS transformation plan implementation
- Out of hospital care
  - Produce directory of models
  - Undertake financial modelling (2016 – 17)
- Develop workforce strategy for all areas in conjunction with workforce programme

**Priority C**
Integration of care
- Develop integrated models of care for CYP (move to 2016 – 2017 based on other workstream outputs)
  - Undertake scoping of models in relation to CYP care (link in with Vanguard bids and work within HEE) (2016 – 2017)

**Priority D**
Improve commissioning
- Develop CYP commissioning programme (completed)
- Submit funding bid to HEE for first cohort
- Procure educational provider
- Recruit first cohort
- Support development of new commissioning models for CYP services (2016 – 2017)
- Support CCGs to develop commissioning strategies to implement CAMHS task force

**Priority E**
Innovative Access
- Guidance on effective communication with CYP using new media on how to access services effectively
- Development of materials to illustrate when medical advice should be sought